



# Agency Certification Guide 2025-2026

## For an agency to become RTS with Zing Health for the 2026 plan year, two things must happen.

The agency must complete a required Agency Attestation. This guide walks through that process.

The Principal must complete Medicare Compliance + FWA training (AHIP) and Zing Health Product Certification. Please reference our <u>Broker Certification Guide</u> for assistance navigating this process.





#### **LOGIN PAGE**





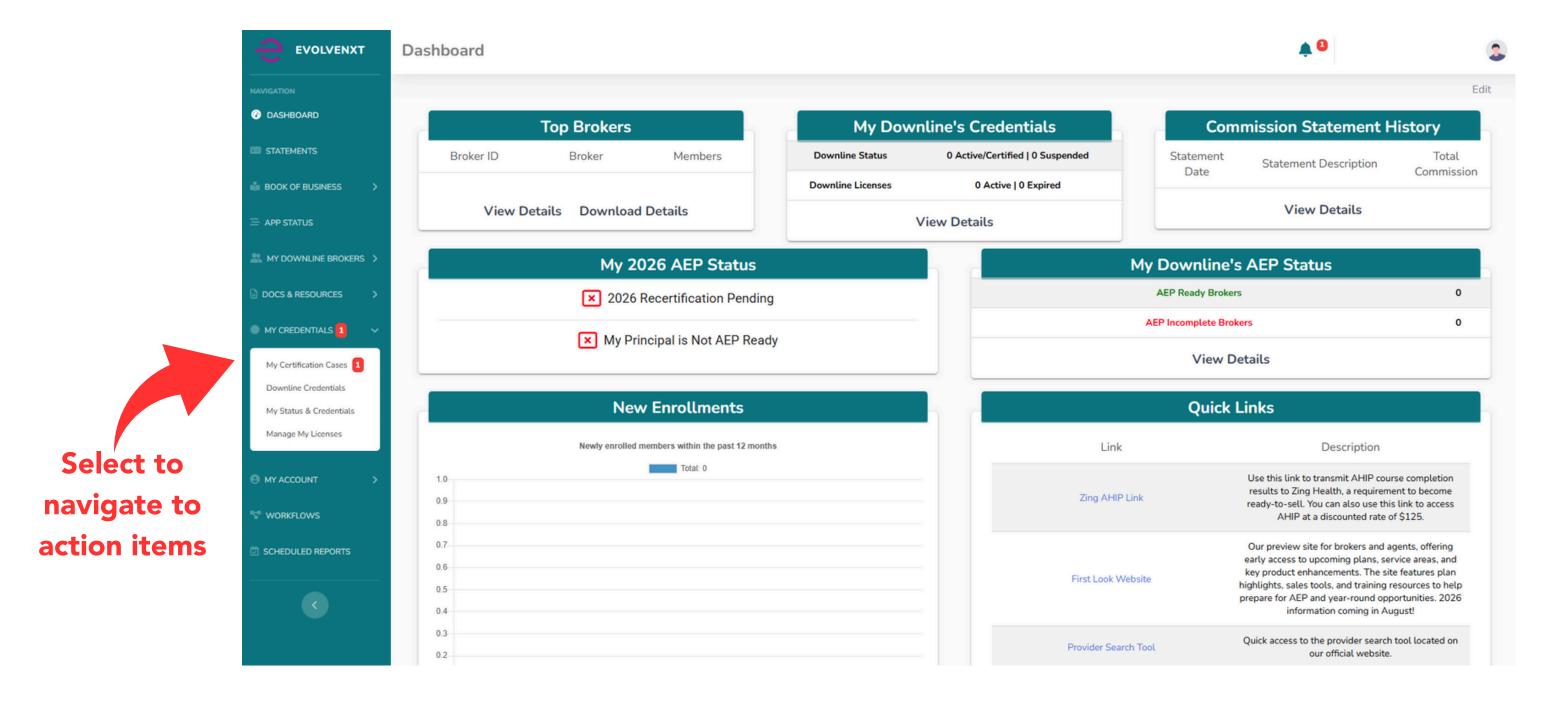
#### Welcome Back!

| username or email                         | Login using your AGENCY credentials |
|---|-------------------------------------|
| Password                                  |                                     |
| LOGIN                                     |                                     |
| Login to ZING                             |                                     |
| Show me all carriers linked to my account |                                     |
| Lost your password?                       |                                     |



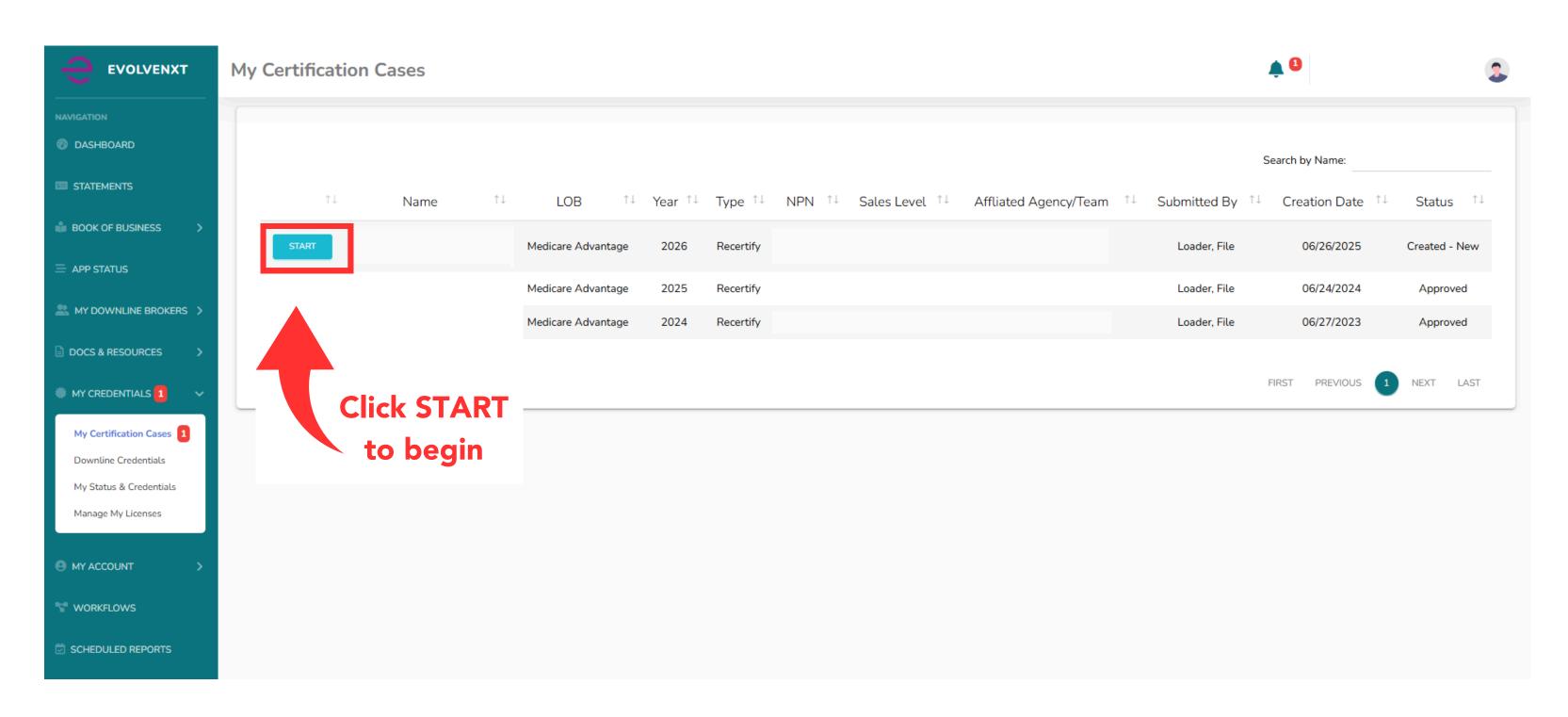


#### **AGENCY DASHBOARD**













AHIP transmittal is required for the PRINCIPAL ONLY. This does not prevent you from moving forward with the certification process.

#### Recertification

Zing Health requires agents to complete the annual Medicare Compliance + Fraud, Waste, and Abuse training and share the results with us. To have your AHIP transmitted to us, you will need to use our link below. https://ahipmedicaretraining.com/clients/zinghealth

Use this process if...

- You completed AHIP through a different carrier and you would like to transmit your results to us
- You still need to complete AHIP and you would like to receive the discounted rate of \$125

Confirm you are in the correct place by the location of our logos in the right-hand corner. For password and website issues, AHIP recommends you:

- 1. Clear your cache and cookies
- 2. Close your browser entirely
- 3. Reopen and try again

Contact AHIP for Technical Support Phone: 866.234.6909 Email: Support@AHIPInsuranceEducation.org

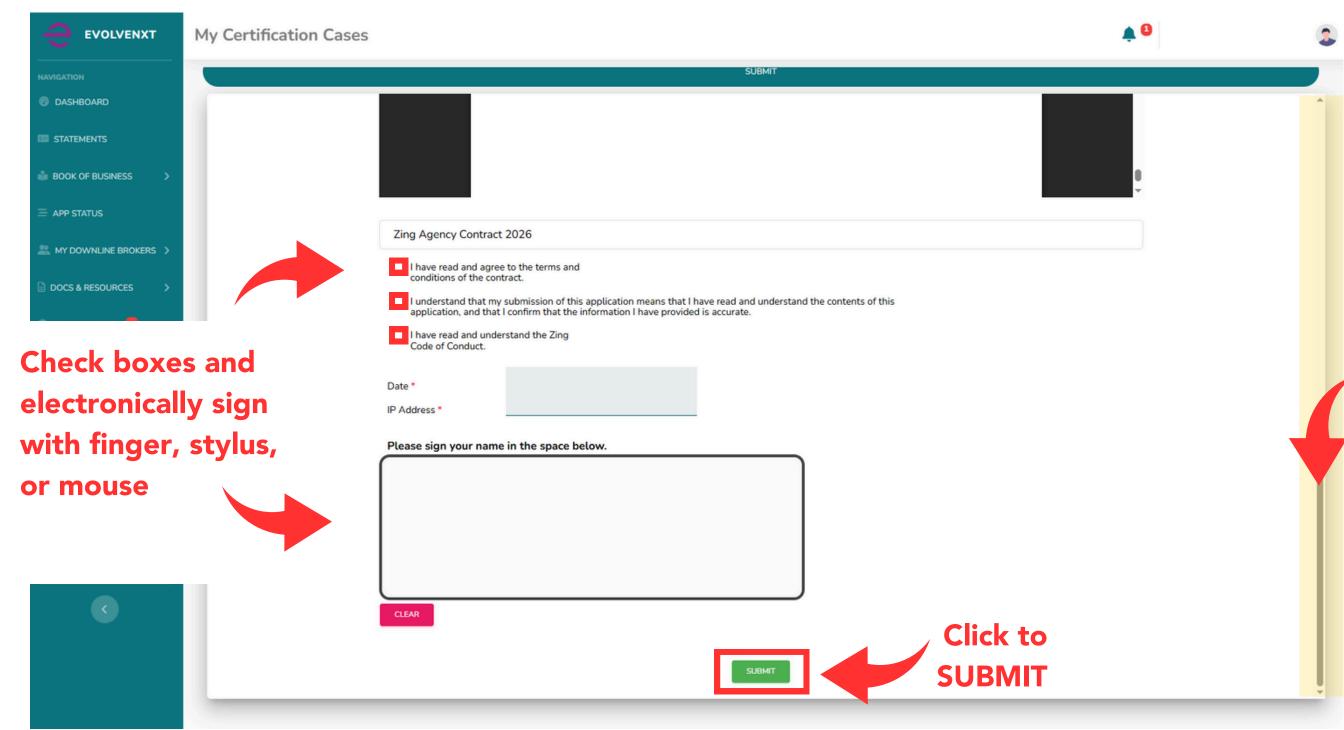
Scroll down to read all information and continue





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#### **ZING AGENCY CONTRACT 2026**

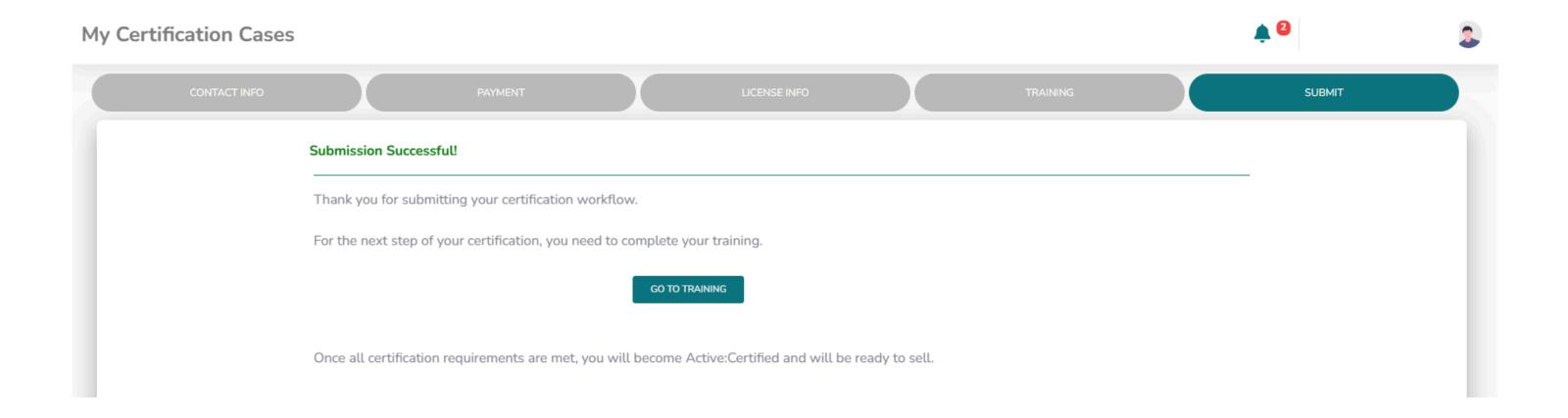


Scroll to view all information and sign





#### **SUBMIT RECERTIFICATION INFORMATION**







#### **VERIFY RTS STATUS ON DASHBOARD**

## After an OVERNIGHT refresh, the status on your dashboard will update to reflect the Agency completion.

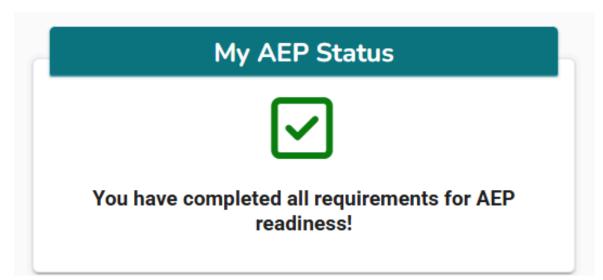
If your Principal has not completed all required steps for 2026 and has action items, your widget will identify what is missing.

My 2026 AEP Status

2026 Recertification Approved

My Principal is Not AEP Ready

If your Principal has completed everything required for 2026, you widget will look like this...



Please reference our **Broker Certification Guide** for assistance navigating this process.





### Questions? Contact Broker Support

(a) brokers@myzinghealth.com



CLICK TO VIEW EVOLVE REFERENCE GUIDES BELOW

**EvolveNXT Broker Guide EvolveNXT Agency Guide** 



