

Broker Certification Guide

2025-2026

BROKER EMAIL INVITATION: CURRENT USERS

From: donotreply@evolvenxt.com
Subject: Zing Health Recertification Invitation

Dear {broker name},

You are invited to recertify with Zing Health to market our Medicare Advantage plans.
To access your recertification, please log in using your existing EvolveNXT credentials by clicking the link below:

Recertification URL:
<https://zing.evolvenxt.com/login>.

Please note: This invitation will expire within 90 days. If the process is not completed within that timeframe, you will need to request a new recertification case through Broker Support or your upline.

IMPORTANT: Before you can be marked as Ready to Sell (RTS), you must transmit your AHIP certification to Zing Health using the following link:
<http://ahipmedicaretraining.com/clients/zinghealth>

If you have trouble accessing the EvolveNXT portal, please use the Lost Password function. For further assistance, contact us at Brokers@myzinghealth.com or call 844-946-4226 (Monday–Friday, 8 AM – 5 PM CT).

If you are unsure why you are receiving this email, please reach out to your Zing Health upline.
We look forward to your continued partnership!
Thank you,
Zing Health



BROKER EMAIL INVITATION: NEW USERS

From: donotreply@evolvenxt.com
Subject: Zing Health Onboarding Invitation

You are invited to contract with Zing Health to market our Medicare Advantage plans.
To begin, please complete your onboarding workflow using the credentials and link below:

URL: <https://zing.evolvenxt.com/login.htm>

Login email address: {email}
Password: {temporary password}

Please note: This invitation will expire within 90 days. If the process is not completed within that timeframe, your link will deactivate, and you will be required to start over.

IMPORTANT: Before you can be marked as Ready to Sell (RTS), you must transmit your AHIP certification to Zing Health using the following link:
<http://ahipmedicaretraining.com/clients/zinghealth>

If you have trouble accessing the registration portal, please use the Lost Password function. For further assistance, contact us at Brokers@myzinghealth.com or call 844-946-4226 (Monday–Friday, 8 AM – 5 PM CT).

If you are unsure why you are receiving this email, please reach out to your recruiting agency.
We look forward to partnering with you!
Thank you,
Zing Health



LOGIN PAGE



powered by EvolveNXT

Welcome Back!

Email Address

username or email

Password

password

LOGIN

- ☒ Login to ZING
- ☐ Show me all carriers linked to my account

[Lost your password?](#)



Please choose who you would like to log in as:



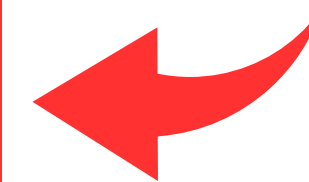
Portal User Type - Internal Agent
Rep ID

Internal Agent Login

Portal User Type -
Rep ID -

Login

Select to complete
assigned training



EVOLVENXT

NAVIGATION

- MY CERTIFICATION CASES
- REQUIRED TRAINING !

My Certification Cases

Search by Name:

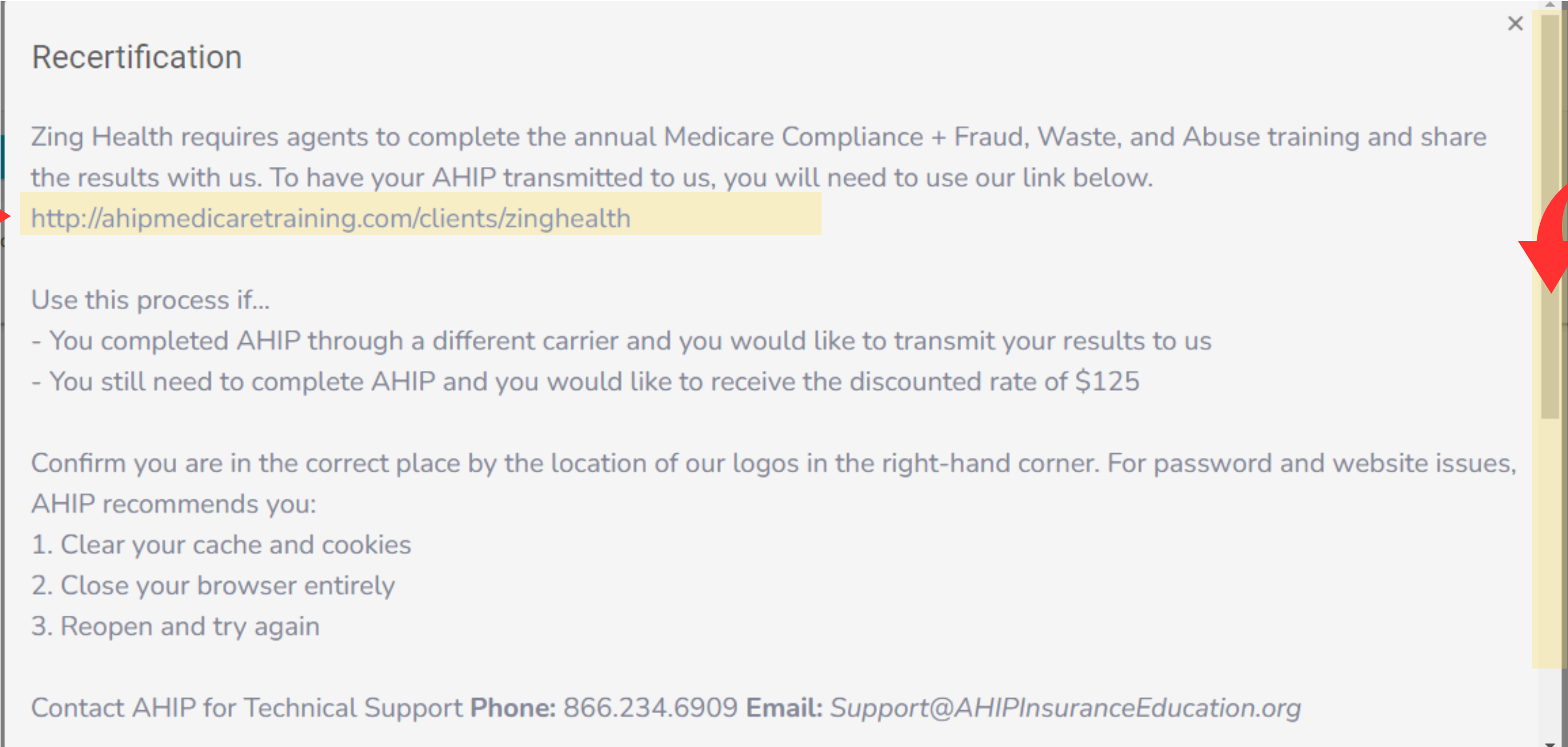
| ↑↓ | Name | ↑↓ | LOB | ↑↓ | Year | ↑↓ | Type | ↑↓ | NPN | ↑↓ | Sales Level | ↑↓ | Affiliated Agency/Team | ↑↓ | Submitted By | ↑↓ | Creation Date | ↑↓ | Status | ↑↓ |
|----|------|----|--------------------|----|------|----|---------|----|-----|----|-------------|----|------------------------|----|--------------|----|---------------|----|---------------|----|
| | | | Medicare Advantage | | 2026 | | Initial | | | | Agent - 01 | | | | | | 06/04/2025 | | Created - New | |

FIRST PREVIOUS 1 NEXT LAST

Select to start assigned case

START

AHIP transmittal does not prevent you from moving forward with the certification process. If you've already transmitted your results, please scroll down to the bottom of the popup window to proceed.



Recertification

Zing Health requires agents to complete the annual Medicare Compliance + Fraud, Waste, and Abuse training and share the results with us. To have your AHIP transmitted to us, you will need to use our link below.

<http://ahipmedicaretraining.com/clients/zinghealth>

Use this process if...

- You completed AHIP through a different carrier and you would like to transmit your results to us
- You still need to complete AHIP and you would like to receive the discounted rate of \$125

Confirm you are in the correct place by the location of our logos in the right-hand corner. For password and website issues, AHIP recommends you:

1. Clear your cache and cookies
2. Close your browser entirely
3. Reopen and try again

Contact AHIP for Technical Support **Phone:** 866.234.6909 **Email:** Support@AHIPInsuranceEducation.org

Link to transmit AHIP results to us

Scroll down to read all information and click **CONTINUE**

tion Cases

Before You Begin...

For the security and protection of the data that was pulled from the National Insurance Producer Registry (NIPR), we require that you enter your Social Security Number/EIN (Taxpayer ID) to validate that you are the entity listed below:

NPN

First Name

Last Name

SSN

Do not include hyphens nor spaces

Complete field to verify identify and select Validate

Please note: selecting **ABORT** at any point through this process will close out your invitation and a new one will need to be created.

EVOLVENXT

NAVIGATION

- MY CERTIFICATION CASES
- REQUIRED TRAINING !

My Certification Cases

CONTACT INFO PAYMENT LICENSE INFO TRAINING SUBMIT

Fields marked with an asterisk (*) are required.

Personal Information

First Name *
Middle Initial
Last Name *
Job Title
SSN *
NPN *
DOB *
Mobile Phone *
Business Phone *
Marketing Phone
Email *
Secondary Email

Primary Address Information

Address 1 * 10535 Dunmore Dr
Address 2

Complete all fields to include those required.

Scroll to complete all information and proceed

Please note: selecting **ABORT** at any point through this process will close out your invitation and a new one will need to be created.

EVOLVENXT

NAVIGATION

- MY CERTIFICATION CASES
- REQUIRED TRAINING 1

My Certification Cases

CONTACT INFO PAYMENT LICENSE INFO TRAINING SUBMIT

Fields marked with an asterisk (*) are required.

Payee

You are eligible to declare a private company, that you legally represent or own, to be your payee. This means that any money earned is paid to the Tax ID of this company. It also means that the 1099 tax form issued to you will be in the name and Tax ID of this company. If you chose to declare a payee, you will be prompted to sign a W9 form for your declared company payee. If you chose to not declare a company as your payee, then you will be the payee on record. This means that the 1099 tax form issued to you will be in your name and SSN. You will be prompted to sign a W9 form with your information.

Do you want to declare a private company to be your payee? *

Banking Information

Payment Method --

ABORT CONTINUE

Complete all fields to include those required and then proceed.

If you own an agency and wish to have your commissions pay to that account, select YES here and complete additional tax questions.

Please note: selecting **ABORT** at any point through this process will close out your invitation and a new one will need to be created.

EVOLVENXT My Certification Cases

NAVIGATION

- MY CERTIFICATION CASES
- REQUIRED TRAINING !

CONTACT INFO PAYMENT **LICENSE INFO** TRAINING SUBMIT

License Information

The table below indicates all states where ZING sells products for each line of business. Please choose and declare your sales intent per line of business from the available state options.

Active : Our records show that you own a valid health license in this state.
Inactive : Our records show that you own a health license but it is not currently active.
No License Found: Our records show that you do not own any health license in this state.

☐ I acknowledge if I do not currently own a license in a state where I intend to sell for Zing, I may still declare sales intent. However, I will need to acquire a license from that state's department of insurance before reaching ready to sell status in that state and able to receive commissions. If I do not meet those requirements any enrollment will be considered a contaminated sale and commissions will be forfeited for the life of the policy.

Zing Declared States

| | |
|--|---|
| <input type="checkbox"/> IL - Illinois - Inactive License | <input type="checkbox"/> MS - Mississippi - No License Found |
| <input type="checkbox"/> IN - Indiana - No License Found | <input type="checkbox"/> OH - Ohio - No License Found |
| <input type="checkbox"/> MI - Michigan - No License Found | <input type="checkbox"/> TN - Tennessee - No License Found |

ABORT **CONTINUE**

Check box for acknowledgement

Update selling states as desired

Click to CONTINUE to proceed

BEGIN TRAINING SCREEN

The screenshot displays the EVOLVENXT interface for 'My Certification Cases'. The left sidebar shows the navigation menu with 'MY CERTIFICATION CASES' selected. The top navigation bar includes tabs for 'CONTACT INFO', 'PAYMENT', 'LICENSE INFO', 'TRAINING' (active), and 'SUBMIT'. A notification bell icon with a red '2' is visible in the top right. The main content area is titled 'Open Assigned Trainings' and contains a single task card for '2026 Zing Training' with a 'NOT STARTED' status. A red arrow points to a dropdown menu icon (a small square with a downward arrow) on the left side of the task card, with the text 'Click to expand tasks' next to it. Below the task card is a 'History' section with a message 'No training available' and an 'ABORT' button.

EVOLVENXT

NAVIGATION

- MY CERTIFICATION CASES
- REQUIRED TRAINING

My Certification Cases

CONTACT INFO PAYMENT LICENSE INFO TRAINING SUBMIT

Open Assigned Trainings

2026 Zing Training NOT STARTED

History

No training available

ABORT

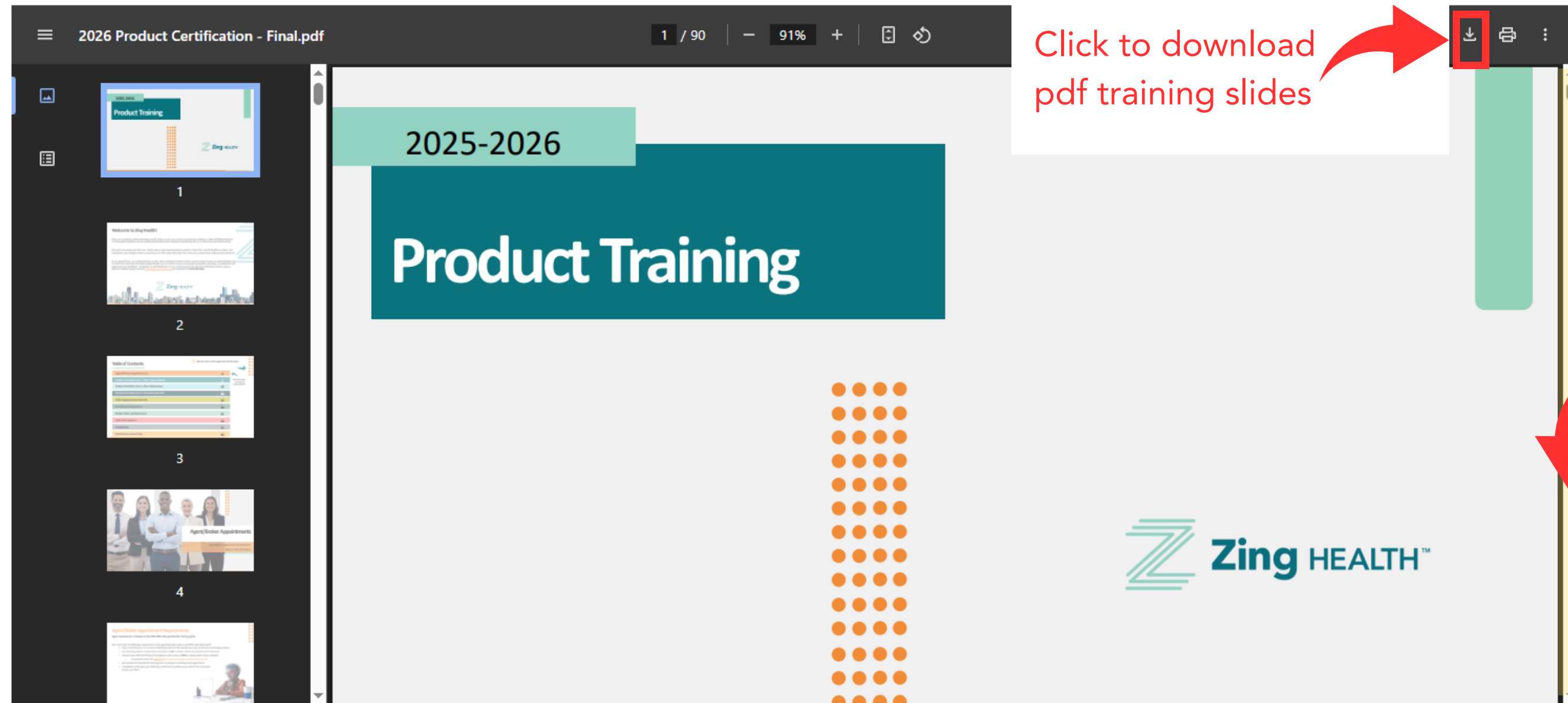
Click to expand tasks

BEGIN TRAINING SCREEN

The screenshot displays the 'My Certification Cases' interface in the EVOLVENXT system. The left sidebar shows navigation options: 'MY CERTIFICATION CASES' and 'REQUIRED TRAINING' with a red exclamation mark icon. The main content area has a tabbed interface with 'CONTACT INFO', 'PAYMENT', 'LICENSE INFO', 'TRAINING' (selected), and 'SUBMIT'. Under the 'TRAINING' tab, there is a section titled 'Open Assigned Trainings'. It contains a dropdown menu with a 'NOT STARTED' status and the text '2026 Zing Training'. Below this, there is a list of training components. The first component is 'Zing Health 2025-2026 Product Certification' with a 'START' button highlighted by a red box and a red arrow. The second component is 'Zing Health 2025-2026 Product Exam' with a 'LOCKED' button and a note: 'You must first complete the above training component(s) to unlock this component.' At the bottom, there is a 'History' section with the text 'No training available'.

ZING HEALTH TRAINING SCREEN

Zing Health 2025-2026 Product Certification



BEGIN TRAINING SCREEN

The screenshot displays the 'My Certification Cases' interface on the EVOLVENXT platform. The top navigation bar includes 'CONTACT INFO', 'PAYMENT', 'LICENSE INFO', 'TRAINING' (highlighted), and 'SUBMIT'. A sidebar on the left shows 'NAVIGATION' with 'MY CERTIFICATION CASES' selected. The main content area is titled 'en Assigned Trainings' and lists two items: '2026 Zing Training' with an 'IN PROGRESS (50%)' status, and 'Zing Health 2025-2026 Product Certification - Completed - 06/26/2025'. Below this, a 'History' section shows 'No training available'. A red arrow points from the text 'View progress' to the 'IN PROGRESS (50%)' status. Another red arrow points from the text 'Advance to exam' to the 'START' button for the 'Zing Health 2025-2026 Product Exam'.

EVOLVENXT My Certification Cases

NAVIGATION
● MY CERTIFICATION CASES

CONTACT INFO PAYMENT LICENSE INFO TRAINING SUBMIT

en Assigned Trainings

IN PROGRESS (50%) 2026 Zing Training

2026 Zing Training

COMPLETED Zing Health 2025-2026 Product Certification - Completed - 06/26/2025

START Zing Health 2025-2026 Product Exam

History

No training available

View progress

Advance to exam

PRODUCT TRAINING EXAM SCREEN

Zing Health 2025-2026 Product Exam

The Mastery Exam consists of 25 questions. You must achieve a passing score of 85% or higher to successfully complete this training course. There are 3 attempt(s) permitted. Be sure to answer all questions prior to selecting the **Submit** button.

Please note: you may only attempt this exam 3 more time(s).

Track attempts

1.

2.

3.



Should you need to exit at any point, click the **X** and your answers will be saved.

Scroll down to view and answer all 25 questions. Once sure of your answers click **SUBMIT**

PRODUCT TRAINING RESULTS SCREEN: PASSED

View exam results

Zing Health 2025-2026 Product Exam

Congratulations! You have passed the exam.

IMPORTANT! You MAY NOT market or sell Medicare products until you have satisfied all certification requirements. Please review your Dashboard to confirm your RTS status.

Below is a breakdown of all the questions you have answered. Please review the additional information provided for any questions answered incorrectly.

YOUR SCORE



The required passing score is 85%

X

Click the X to close out. You will be able to review this again as needed.

Before exiting, scroll down to review the questions you answered incorrectly

PRODUCT TRAINING RESULTS SCREEN: FAILED

View exam results and remaining attempts

Zing Health 2025-2026 Product Exam

You did not pass the exam. You have 2 attempts remaining.

RETRY

When ready to retake the exam, select **RETRY**

Below is a breakdown of all the questions you have answered. Please review the additional information provided for any questions answered incorrectly.

YOUR SCORE

32%

The required passing score is 85%

Click the **X** to close out. You will be able to review this again as needed.

Before retaking exam, scroll down to review the questions you answered incorrectly

COMPLETION SCREEN

EVOLVENXT

NAVIGATION

- MY CERTIFICATION CASES
- REQUIRED TRAINING

My Certification Cases

CONTACT INFO PAYMENT LICENSE INFO TRAINING SUBMIT

Open Assigned Trainings

There are currently no required training courses assigned to you.

History

| | |
|-----------|--------------------|
| COMPLETED | 2026 Zing Training |
|-----------|--------------------|


ABORT CONTINUE

Helpful Tip: If a certificate of completion is needed, please print screen. A downloadable certificate is not provided.

View Results Again


Click to move forward

2026 AGREEMENT

**EVOLVENXT**

NAVIGATION

● MY CERTIFICATION CASES

/// REQUIRED TRAINING 

<

My Certification Cases

CONTACT INFO

PAYMENT

LICENSE INFO

TRAINING

SUBMIT

Fields marked with an asterisk (*) are required.
Please click on the links below to review the documents and digitally sign as appropriate


Submit Onboarding

obdoc_download.htm1 / 3494%

1

2

DocuSign Envelope ID: E3C0EA33-856C-4D49-B10A-DAAA6ED1C227

 **ZING HEALTH**

INDEPENDENT BROKER AGREEMENT

This Independent Broker Agreement ("Agreement") is entered into by and between Zing Health of Michigan, Inc., on behalf of itself and its subsidiaries and affiliates (collectively, "Zing Health"), and _____ ("Agent"). This Agreement shall be effective as of _____ ("Effective Date"). Zing Health and Agent each may be referred to herein as a "Party" or collectively as the "Parties."

RECITALS

WHEREAS, Zing Health has a contract with Centers for Medicare and Medicaid Services (CMS) to offer Medicare Advantage Plans to Medicare beneficiaries;

WHEREAS, Zing Health seeks to engage Agent to provide certain marketing, sales and enrollment services in connection with Zing Health's Medicare Advantage Plans; and

WHEREAS, Agent seeks to provide such marketing, sales and enrollment services, as well as related administrative services, to and on behalf of Zing Health.

NOW, THEREFORE, in consideration of the mutual covenants herein contained, acknowledged to be good and sufficient consideration, the Parties do hereby agree as follows:

ARTICLE 1

Scroll to
view all
information
and sign

2026 AGREEMENT: SIGNATURE BOX

**READ and
CHECK all
boxes.**

- ☐ I have read and understand the contents of the filled W9 document. I confirm that the information is accurate. I consent to sign the W9 document electronically.
- ☐ I have read and agree to the terms and conditions of the contract.
- ☐ I understand that my submission of this application means that I have read and understand the contents of this application, and that I confirm that the information I have provided is accurate.
- ☐ I have read and understand the Zing Code of Conduct.
- ☐ I acknowledge that I have reviewed and fully understand the differences between Zing Health's plan offerings and how each plan type functions. Specifically, I understand: HMO Select Plans, PPO Open Choice Plans, PSP Elite Plans (Provider Specific Plans), and C-SNPs (Chronic Special Needs Plans). I confirm that I am confident in my ability to distinguish between these plan types and accurately explain them to Medicare beneficiaries.

Electronically sign
with finger, stylus, or
mouse



Please sign your name in the space below.

CLEAR


ABORT

SUBMIT


Click to
SUBMIT





SUBMISSION SUCCESSFUL

 **EVOLVENXT**



NAVIGATION

 MY CERTIFICATION CASES

 REQUIRED TRAINING 

<

My Certification Cases

 2 

CONTACT INFO

PAYMENT

LICENSE INFO

TRAINING

SUBMIT

Submission Successful!

Thank you for submitting your certification workflow.

For the next step of your certification, you need to complete your training.

GO TO TRAINING

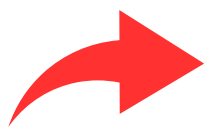
Once all certification requirements are met, you will become Active:Certified and will be ready to sell.

Broker Name

Email

NPN

RECERTIFICATION / ONBOARDING SUBMISSION STATUS

 Selecting My Certification Cases will allow you to view your status

My Certification Cases

Search by Name:

| Name | LOB | Year | Type | NPN | Sales Level | Affiliated Agency/Team | Submitted By | Creation Date | Status |
|------|--------------------|------|---------|-----|-------------|------------------------|--------------|---------------|--------------------------|
| | Medicare Advantage | 2026 | Initial | | Agent - 01 | | | 06/04/2025 | Pending Background Check |

FIRST PREVIOUS 1 NEXT LAST

CONFIRM YOUR AEP RTS STATUS

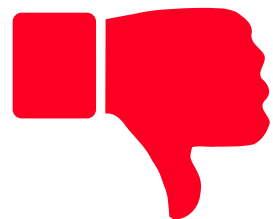
You can view your RTS status from your dashboard when logged into the broker platform. A red "X" identifies if something is missing and a green checkmark identifies completion. Dashboard status will refresh nightly.

My AEP Status

✗ 2026 Recertification Pending

✗ 2026 AHIP Certificate Pending

You need to complete and submit product certification and transmit your AHIP results to us.

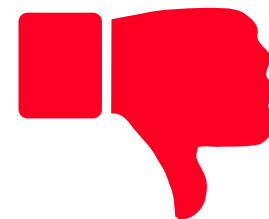


My AEP Status

✓ 2026 Recertification Pending

✗ 2026 AHIP Certificate Pending

You need transmit your AHIP results to us.

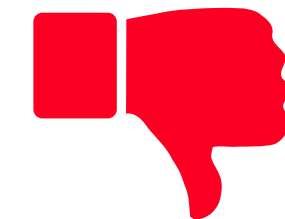


My AEP Status


✗ 2026 Recertification Pending

✓ 2026 AHIP Certificate Pending



You need to complete and submit product certification.



CONFIRM YOUR RTS STATUS


EVOLVENXT

Dashboard



Edit

NAVIGATION

DASHBOARD

STATEMENTS

BOOK OF BUSINESS

APP STATUS

DOCS & RESOURCES

MY CREDENTIALS

My Certification Cases

My Status & Credentials

Manage My Licenses

MY ACCOUNT

WORKFLOWS


<

My Credentials

| | |
|----------------|----------------------|
| Rep Status | Suspended - |
| State Licenses | 0 Active 0 Expired |

View Details

My AEP Status



You have completed all requirements for AEP readiness!

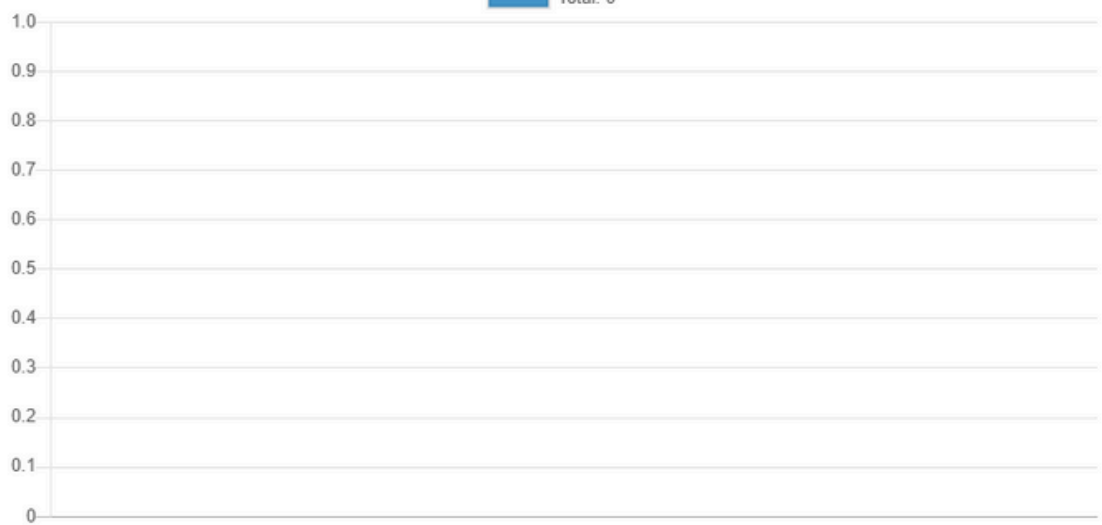
Commission Statement History

| Statement Date | Statement Description | Total Commission |
|----------------|-----------------------|------------------|
| View Details | | |

New Enrollments

Newly enrolled members within the past 12 months

Total: 0



Quick Links

| Link | Description |
|--------------------------------------|--|
| Zing AHIP Link | Use this link to transmit AHIP course completion results to Zing Health, a requirement to become ready-to-sell. You can also use this link to access AHIP at a discounted rate of \$125. |
| First Look Website | Our preview site for brokers and agents, offering early access to upcoming plans, service areas, and key product enhancements. The site features plan highlights, sales tools, and training resources to help prepare for AEP and year-round opportunities. 2026 information coming in August! |
| Provider Search Tool | Quick access to the provider search tool located on our official website. |

More Links

Questions? Contact Broker Support

@ **brokers@myzinghealth.com**

📞 **1-844-946-4226**

CLICK TO VIEW EVOLVE REFERENCE GUIDES BELOW

[Portal Broker Guide](#)

[Portal Agency Guide](#)

